XML ticket service integration

XML Client Integrations

WHAT IS THE XML TICKET SERVICE INTEGRATION?

Our XML ticket service integration offers you the possibility to book the best entrance tickets in the world's top destinations: culture, sports, leisure, adventure, tours and much more will be available through an integrated XML interface.

The XML tickets feed includes a shopping cart allowing for multiple bookings in different destinations and the possibility to add activities/tickets to your hotel bookings.

A complete back office integration allows for full control of product search queries, modifications and cancellations, making the booking process easier for clients with multi-provider systems.
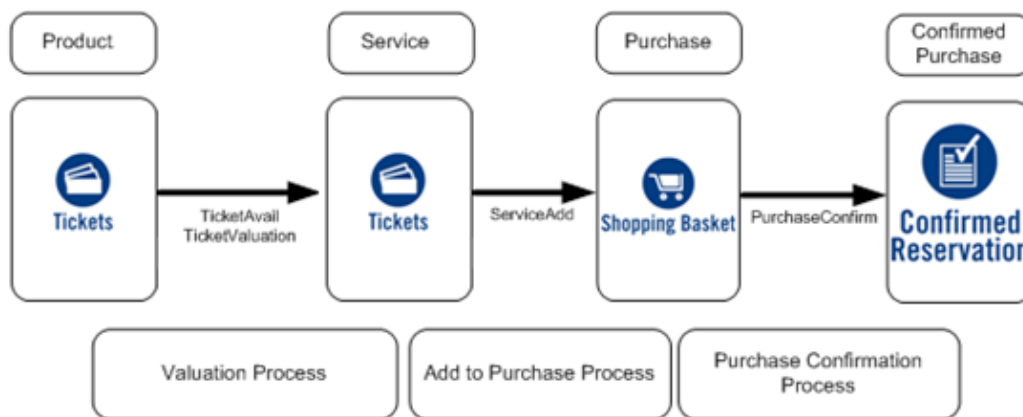
For more information, our extended XML tickets documentation package is constantly updated, offering an in-depth description of all the functionalities, with practical examples and a FAQ section.

Interface development and integration

As part of the interface integration process, we'll provide a test environment with our entire product portfolio loaded where to run the necessary pre-live tests.

Once the XML integration is complete, we'll run a certification process of your application in order to minimise the risk of any platform errors, ensuring that your website, XML feed and system connection is correct and ready to deliver the sales.

WORKFLOW XML FEED

REQUIRED XML REQUESTS

TicketAvailRQ

< TicketAvail > returns an availability list:

```
.........
<AvailableModality code="0#2 DIAS">
<Name>2 Days Pass</Name>
<Contract>
<Name>BCN CARD 2010</Name>
<IncomingOffice code="102"/>
</Contract>
......
<Type code="P">Only once</Type>
```

```
<Mode code="P">Person</Mode>
<OperationDateList>
<OperationDate date="20101028" minimumDuration="1" maximumDuration="2"/>
<OperationDate date="20101029" minimumDuration="1" maximumDuration="1"/>
```

TicketValuationRQ

<TicketValuation> returns the price of a ticket depending on the parameters chosen (length of the service provided and/or on the days requested)

```
..........
<DateFrom date="20101029"/>
<DateTo date="20101029"/>
<Currency code="EUR">Euro</Currency>
<TotalAmount>44.000</TotalAmount>
<AdditionalCostList>
<AdditionalCost type="AG_COMMISSION">
<Price>
<Amount>0.00</Amount>
</Price>
</AdditionalCost>
<AdditionalCost type="COMMISSION_VAT">
<Price>
<Amount>0.00</Amount>
</Price>
</AdditionalCost>
</AdditionalCostList>
<TicketInfo xsi:type="ProductTicket">
<Code>BIKEBCN</Code>
<Name>Bike Tour</Name>
<CompanyCode>E10</CompanyCode>
<TicketClass>T</TicketClass>
```

TicketDetailRQ

TicketDetail returns relevant information related to the ticket.

In the < TicketDetail > request you must use the ticket code and the contract name given in the < TicketAvail > response.

```
<Feature xsi:type="ProductFeatureData" group="8">
<Code>1</Code>
<Name>Is lunch/dinner included on this tour?</Name>
<Description>No.</Description>
</Feature>
</FeatureList>
</TicketFeature>
<TicketFeature xsi:type="ProductFeatureGroup" group="10">
<Code>10</Code>
<Name>Drinks</Name>
<FeatureList>
<Feature xsi:type="ProductFeatureData" group="10">
```

```
<Code>1</Code>
<Name>Are drinks included?</Name>
<Description>Yes. In the tasting room you can try the different ranges of cellar Freixenet wine
and/or champagne</Description>
</Feature>
</FeatureList>
</TicketFeature>
```

TicketClassificationListRQ

< TicketClassificationList > returns a list the different themes of tickets/activities.

< TicketClassificationList > returns a breakdown of all the types of activities/tickets for the destination requested
```
<Classification code="DISCO">Night clubs</Classification>
<Classification code="RELAX">Relax Take it easy</Classification>
<Classification code="PARTE">Theme Parks</Classification>
<Classification code="RESTA">Restaurants</Classification>
<Classification code="DEPOR">Sport events</Classification>
<Classification code="PANOR">Scenic tours</Classification>
<Classification code="OUTAC">Outdoor Activities</Classification>
<Classification code="CITYP">City pass</Classification>
<Classification code="CULTU">Cultural</Classification>
<Classification code="SHDIN">Dinner shows</Classification>
<Classification code="HELIC">Air Tours</Classification>
```

Other requests:
ServiceAdd/Remove
PurchaseList/Detail/Confirm/Cancel/Flush

PRODUCT UPDATES
The product updates for tickets will need the following tables/.csv files:
- TicketClassification
- TicketClassificationDescription
- TicketDestinations
- Countries(also CountryIDs)
- Destinations(also DestinationsID)

PRICING AND MARKUPS
With our XML ticket feed you'll receive net prices as well as the retail or gate price for each ticket, allowing you to compare rates and establish your markup.

It's important that you always run a < TicketValuation> request, as the XML ticket feed will return several services with variable lengths of stay and/or prices depending on the date.

*Note: the final price of the service is the price you get in the valuation step.
All prices are per number of pax, whether its adult, child or infant. The service price is the total amount for all paxes.

Example price presentation returned via the XML feed,


```
<PriceList>
<Price>
<Amount>34.980</Amount>
<Description>ADULT PRICE</Description>
</Price>
<Price>
<Amount>0.000</Amount>
<Description>CHILD PRICE</Description>
</Price>
<Price>
<Amount>0.000</Amount>
<Description>INFANT PRICE</Description>
</Price>
<Price>
<Amount>34.980</Amount>
<Description>SERVICE PRICE</Description>
</Price>
<Price>
<Amount>50.000</Amount>
<Description>TICKET OFFICE PRICE</Description>
</Price>
<Price>
<Amount>0.000</Amount>
<Description>CHILD TICKET OFFICE PRICE</Description>
</Price>
</PriceList>
```

VOUCHER
Below, there's an example of a ticket voucher with the relevant information, as well as some XML examples with the information required.

hotelbeds
accommodation & destination services

hotelbeds
accommodation & destination services

Client: TEST TEST

Locator: 102-1762832

Agency reference: TEST

Hotelbeds contact information: ES - ISLAS BALEARES
CM. Complejo Mirall Balear, Camí Son Fangós, 100 - PALMA DE MALLORCA
e-destinations2@hotelbeds.com

Total pax: 1   **From:** 22/10/2010   **To:** 22/10/2010

Service	Address	Opening times
Sitges and Cava Freixenet - Morning	c/ -	-

Ticket type	Adults	Children	Age(s)	Guest Name(s)
General entrance	1	0		Test Test

Contract info:
Meeting point : Ronda Universitat 5, Barcelona Excursion departure at 08:45 hrs local time (meeting time at 08:15hrs) on Friday, Saturday and Sunday. In case of Emergency, please call the following phone number: + 34 933 17 64 54 or +34.660.409.789.

Remarks:

With guarantee of

hotelbeds
accommodation & destination services

Hotelbeds reference: 102-1762832-OE1

Payable through HOTELBEDS SPAIN, S.L.U., CIF UNKNOWN, acting as agent for the service operating company, details of which can be provided upon request.

LOCATOR: <Reference>
<FileNumber>1762832</FileNumber>
<IncomingOffice code="102"/>
    </Reference>

AGENCY REFERENCE: <AgencyReference>TEST</AgencyReference>
DATES FROM/TO: <DateFrom date="20101122"/>
            <DateTo date="20101122"/>
TICKED TYPE: <TicketInfo xsi:type="ProductTicket">
<Code>GENENTRAN</Code>
<Name>General Entrance</Name>
<CompanyCode>E10</CompanyCode>
<TicketClass>T</TicketClass>
        PAXES/NAMES: <Paxes>
<AdultCount>1</AdultCount>
<ChildCount>0</ChildCount>
<GuestList>
<Customer type="AD">
<CustomerId>1</CustomerId>
<Age>45</Age>
<Name>Test</Name>
<LastName>Test</LastName>
</Customer>
</GuestList>
    </Paxes>

CONTRACT INFO: <Comment type="CONTRACT">
Client can exchange voucher at Mini Golf Fantasia's ticket   office.
Timetable:
Until 26/03/2010 opened from Friday to Wednesday from 10.30 hrs. to 18.00 hrs.
As from 27/03/2010 opened every day from 10.30 hrs. to 22.00 hrs.
                              </Comment>

          PAYABLE THROUGH: <PaymentData>
<PaymentType code="P"/>

_
<Description>
Payment for this pro-forma invoice should be made in full to Hotelbeds S.L.U., Bank:
BBVA(Plaza del Olivar, s/n - CP 07002 - Palma de Mallorca - BALEARES) Account:ES73 0182-
4899-14-0200712789, SWIFT:BBVAESMMXXX, 7 days prior to clients arrival. Please indicate
our reference number when making
payment.Thank you for your cooperation.
</Description>
                              </PaymentData>